



Best In The Industry

The A List Award for Real Estate Excellence is a part of the National Real Estate Customer Service Awards Program. The A List honors “The Best In The Industry” for their ability to provide the highest level and quality of customer service throughout their portfolio. CEL & Associates, Inc. is honoring those companies that have achieved the highest levels of service excellence based on a national survey of resident satisfaction.

CEL & Associates, Inc. is the nation’s largest surveyor of resident satisfaction within the multifamily industry. The firm specializes in providing strategic planning services; benchmarking and client/customer satisfaction surveys; compensation program design and benchmarking; leadership training; and operational assessments to the real estate industry.

THE 2021 MULTIFAMILY REAL ESTATE CUSTOMER SERVICE AWARD WINNERS (By Category)

Simpson Housing
Denver, Colorado
Category I Winner

Lewis Apartment Communities
Upland, California
Category II Winner

Great Lakes Management Company
Independent Senior Living
Category III Winner

Regency Multifamily
Champaign, Illinois
Category III Winner

Cathcart Group
Charlottesville, Virginia
Category IV Winner

Nationwide Realty Investors
Columbus, Ohio
Category IV Winner

To learn more about the A List or how your company may be eligible for next year’s awards, contact:



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