



## Best In The Industry

The A List Award for Real Estate Excellence is a part of the National Real Estate Customer Service Awards Program. The A List honors "The Best In The Industry" for their ability to provide the highest level and quality of customer service throughout their portfolio. CEL & Associates, Inc. is honoring those companies that have achieved the highest levels of service excellence based on a national survey of tenant satisfaction.

CEL & Associates, Inc. is the nation's largest surveyor of tenant satisfaction within the real estate industry. The firm specializes in providing strategic planning services; benchmarking and client/customer satisfaction surveys; compensation program design and benchmarking; leadership training; and operational assessments to the real estate industry.

### THE 2019 COMMERCIAL REAL ESTATE CUSTOMER SERVICE AWARD WINNERS (By Category)

Regency Properties  
Evansville, Indiana  
Category I Winner

Accesso  
Hallandale Beach, Florida  
Category II Winner

Etkin Johnson  
Real Estate Partners  
Denver, Colorado  
Category III Winner

Biltmore Farms, LLC  
Asheville, North Carolina  
Category IV Winner

Gaedeke Group, LLC  
Category IV Winner

To learn more about the A List or how your company may be eligible for next year's awards, contact:



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