



## Best In The Industry

The A List Award for Real Estate Excellence is a part of the National Real Estate Customer Service Awards Program. The A List honors "The Best In The Industry" for their ability to provide the highest level and quality of customer service throughout their portfolio. CEL & Associates, Inc. is honoring those companies that have achieved the highest levels of service excellence based on a national survey of resident satisfaction.

CEL & Associates, Inc. is the nation's largest surveyor of resident satisfaction within the multifamily industry. The firm specializes in providing: strategic planning services; benchmarking & client/customer satisfaction surveys; compensation program design and benchmarking; leadership training; and operational assessments to the real estate industry.

### THE 2014 MULTIFAMILY REAL ESTATE CUSTOMER SERVICE AWARD WINNERS (By Category)

*Village Green Management Company*  
Farmington Hills, MI  
Category I Winner

*Simpson Property Group LP*  
Denver, Colorado  
Category II Winner

*Lewis Apartment Communities*  
Upland, California  
Category III Winner

*RedPeak*  
Denver, Colorado  
Category IV Winner

*Regency Apartments*  
Champaign, Illinois  
Category IV Winner

*Cathcart Group*  
Charlottesville, Virginia  
Category V Winner

*Gumenick Properties*  
Richmond, Virginia  
Category V Winner

To learn more about the A List or how your company may be eligible for next year's awards, contact:



**CEL & Associates, Inc.**  
Real Estate Strategies, Benchmarking & Performance Solutions

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